



MEASURES FOR INTERMEDIATE RESOURCES AND FAMILY-TYPE RESOURCES (IR-FTR)

Given the spread of coronavirus COVID-19 throughout the world and the gradual emergence of cases of infection in Québec, certain temporary measures have become necessary to ensure that intermediate resources (IR) and family-type resources (FTR) have the means to provide services at the level of intensity required by the situation. The measures described below **will therefore be implemented temporarily**, depending on the spread of COVID-19 and the public health emergency context in Québec. **(From 13 March 2020 until instructions to the contrary)**. These measures are exceptional and are not part of in the provincial or collective agreements.

Measures concerning exceptional expenses incurred by IR-FTRs

In line with the recommendations made by health and social services professionals, certain additional expenses will be incurred in connection with COVID-19 by resources covered by the Act respecting the representation of family-type resources **(Total resources to Children's, Regular RTF, Proximity and Mixed Bank)** and certain intermediate resources and the negotiation process for their group agreements (the Act), and by resources not covered by the Act.

These expenses will be reimbursed, upon presentation of vouchers, provided they have been **authorized by the establishment**. Examples of eligible expenses include the following:¹

- ♣ Quarantine or self-isolation expenses if the user or the resource must stay outside the living environment **(exemple: hôtel, meals, competent replacement)**
- ♣ Expenses incurred to maintain virtual contact using technological equipment, where this is necessary for one or more users of the resource. **(If at the request of the establishment, additional technological means are required or additional internet expenses ex Internet package not sufficient, the difference will be reimbursed)**
- ♣ Transportation and consultations relating to COVID-19. **(kilometers, meals, competent replacement and hosting)**

All other expenses incurred in connection with the pandemic that are not covered by other programs. The collective and provincial agreements provide that reimbursable expenses incurred by a resource must be authorized in advance by the establishment. This mechanism is common practice and will be maintained to ensure that the amounts spent fall within the agreed-upon guidelines. **(exemple : grocery delivery costs, etc).**



If a resource is unable to purchase the materials it needs, the establishment may, in some circumstances and where possible, provide the resource with the necessary equipment and materials to address the situation. Any other expense required by the establishment in connection with COVID-19 must be reimbursed. (Equipment related to hygiene measures)

It is understood that the above list may be adjusted by the MSSS as the situation evolves.

Support measures for resources covered by the Act

Because of COVID-19, resources covered by the Act may need to reorganize in order to provide a more intense level of service, in particular as a result of all the hygiene measures required by the pandemic. To address this situation, from March 13, 2020, a temporary increase of twenty percent (20%) will be applicable to the reasonable operating expenses in order to cover hygiene measures implemented by the resources. Consequently, it will not be necessary to apply for additional daily remuneration for maintenance of the living environment (criterion 7), if it arises from the application of a directive issued by a competent authority requiring special hygiene measures to address the COVID-19 situation.

IN OTHER WORDS :

Operating expenditures (\$27.93) (\$33.51) are deposited on the 1st of each month (\$16.758) (\$20.109) and the 15th of each month (\$11.172) (\$13.406). These amounts will be increased for all by 20%. (If you already receive these amounts you will continue to receive them with mark-up. On April 15, 2020, it is anticipated that the amount not received to date will be included. Thereafter, the amounts for the 1st and 15th of each month will be adjusted until the end of the state of emergency.

To encourage the presence of personnel at resources covered by the Act, the following exceptional measures are also introduced on a temporary basis and must be authorized in advance by the establishment:

- ♣ Compensation of these resources for overtime worked by existing employees and qualified replacements, as a direct result of the pandemic, payable upon presentation of vouchers. (receipt tablets sold at Dollorama) It will therefore not be necessary to apply for an exceptional support or assistance service measure (MSSAE) to accompany a user who is suspected or known to have contracted COVID-19. (exemple : you have a maid who came 4 hours before the state of emergency, now she comes 8 hours a week, you can claim a 4 hour refund)
- ♣ Compensation of these resources for expenses relating to the use of qualified replacements hired for reasons relating to COVID-19, payable upon presentation of vouchers. It will therefore not be necessary to apply for an exceptional support or assistance service measure to accompany a user who is suspected or known



to have contracted COVID-19. (exemple : you have to have a qualified replacement while you are out or to keep on working outside of your house, etc)

- ♣ There is a possibility that establishment personnel may be loaned temporarily, upon request, to resources, in specific circumstances and following an evaluation by the establishment (through the résumé bank or via their regular employers).

All refunds mentioned in this document are at actual cost, so a full replacement which you have always paid \$10 per hour will be reimbursed, with receipt , \$10 per hour. COVID-19 increases are not allowed. THE AMOUNTS PROVIDED FOR IN THE COLLECTIVE AGREEMENT ARE NO LONGER RELEVANT EXCEPT FOR TRANSPORT ALREADY PROVIDED FOR.

The FFARIQ is pleased to announce these measures, the FFARIQ will ensure that institutions pre-authorize what is agreed with the Department. In a collective effort to get through the state of emergency, the FFARIQ suggests to respect the effort of the Minister and not to seek to enrich or enrich others with these measures but although your REAL EXPENSES are reimbursed at the REAL COST that COVID-19 causes you to.

AT THIS MOMENT, INSTITUTIONS HAVE NOT RECEIVED THE PRECISIONS WE HAVE, SO I ASK YOU TO BE PATIENT IN GOVERNING THEMSELVES IN THIS WAY.

WHILE WAITING :

- KEEP ALL YOUR RECEIPTS,
- A PRE-AUTHORIZATION REQUEST IS REQUIRED,
- HAVE READ AND UNDERSTOOD THIS DOCUMENT
- ASK YOUR QUESTIONS...

Genevieve Rioux

Provincial President FFARIQ